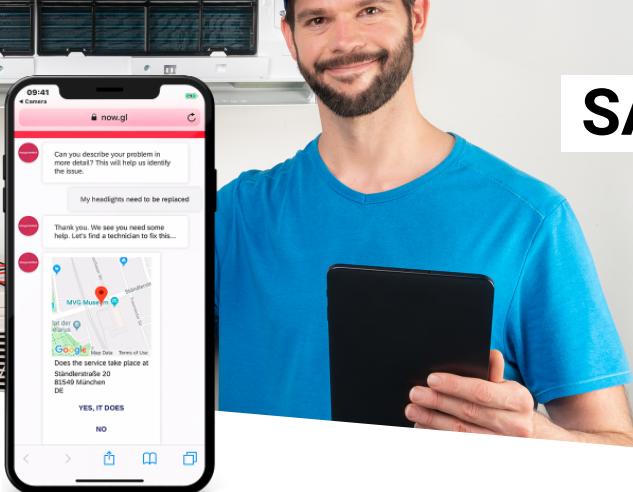




SAP Field Service Management



Faster and more effective preparation, quick access to all relevant information for your support technicians for shorter turnaround times, transparent contact with your clients and customer self-service.



Workforce Scheduling & Field Service Dispatching

Schedule the technicians by hand or in a completely automatic manner. For a clearer description of your work, the graphical view of all jobs assisted by AI Scheduling and Find-Matching-Technician technologies allows you.



Mobile Field Service Management

An offline-capable and easy-to-use smartphone app offers all the details your technicians need. In the app that is connected into your ERP, they will book content, commitment, time and expenses.



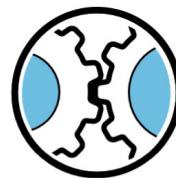
Field Service Analytics & Dashboards

Gain more information from your service department in the field. Use or configure your own reports and dashboards with predefined reports and use them even in offline circumstances.



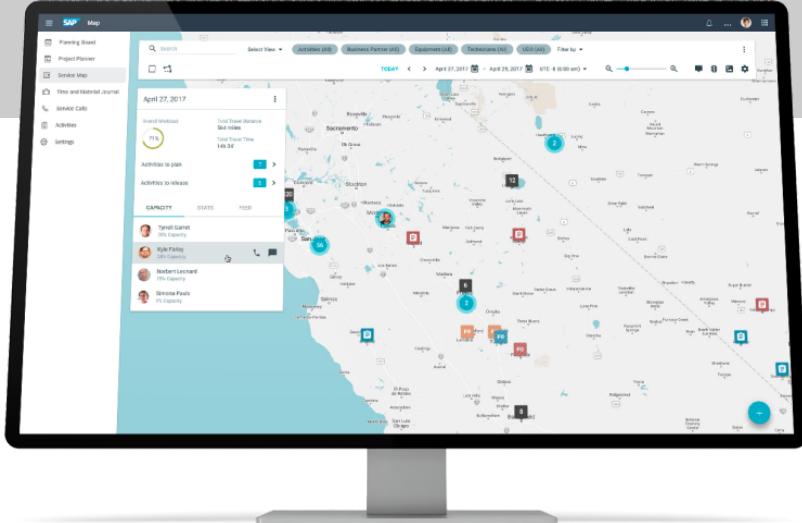
Customer Self-Service

You will inspire your clients to save time and resources. With Customer Self Care, they may check a QR code to establish a technician's appointment. Let FSM schedule for you for these appointments.



Customization to your needs

FSM can be tailored to fit everything to your particular desires. This enables you to easily help your existing processes.



SAP FSM Benefits

Benefit from the following advantages.

Increase your revenue and maximize your performance

Your technicians have all the details on their app that they need for their job to save time. They will then do more jobs and improve your profits. Anything about past jobs is revealed by a comprehensive service history. You will save technicians from making errors and improve customer loyalty by designing your own checklists.

Simplify your processes via automation and digitalization

You will build your invoices in a matter of minutes instead of days and there is no more paper required, no more typing in operation records in the back office and all data collected in the field flows into your ERP easily. You would have free resources for other tasks by the automation of manual work.

Access all your data on mobile in offline mode

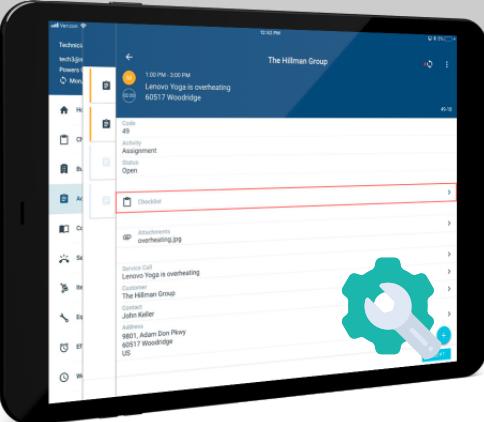
When operating on a service mission, the mobile app can be used entirely offline. This saves the cost of roaming and work can be undertaken in sensitive areas or where there is no network coverage.

Optimize dispatching and save time for your crew

To remove burden on your service center and improve route planning without effort, you can use semi- or fully automated planning.

Rapid Implementation and high-end support

INK IT Solutions will provide you with easy and high quality support. With our very professional experts, we will assist you in every phase of your project.



INK IT Implementation Packages

At INK IT Solutions, we are specialized in the SAP FSM Solution.

We have years of experience with a variety of diverse clients adopting the approach. With this experience, we can give your business a quick and seamless implementation of the SAP FSM licenses.

STANDARD FSM

Fantastic SAP FSM for 20 users

- Solution Scoping
- Best practice mapping
- FSM Planning & Dispatching
- FSM Field Service Mobility
- FSM Customer Self-Service
- FSM Smartforms and Feedback
- Reports
- Master Data Management
- Train the Trainer (KeyUser)
- Go-Live

4 Weeks

49'000 AUD

Best Value for \$

INTEGRATED FSM

Boosted SAP FSM for 50 users

- EVERYTHING FROM STANDARD +
- 2-week Dedicated Design & Discovery Workshop
- SAP FSM Cloud Connector installation
- Service Cloud Integration or ERP Integration

10-12 Weeks

97'000 AUD

INK IT Solutions - SAP Implementation packages:

Packages all excluding licenses:

- FSM Standalone Standard: 49.000 AUD
- FSM + Service Cloud: 74.000 AUD
- FSM + ERP - Standard Integration: 97.000 AUD

All packages include a 2-4 days Scope Workshop to discuss the details and the creation of a blueprint to capture the customers' requirements.

* All prices excl. Taxes, Expenses and Travel costs. Implementation price without custom development.

Visit us on www.inkitsolutions.com.au

INK IT Solutions, Suite 119, 370 St Kilda Road, Melbourne, VIC – 3004